

The following notice was sent to us on the 23rd of Sept 2015

### **iVMS-4500 Version 4.2.0 Affected Notice**

September 23, 2015

We have recently become aware that our iVMS-4500, version 4.2.0, which was available on the iOS App Store as of September 2, 2015, has been affected by malware. This malware, dubbed Xcode Ghost, may expose basic user information such as application name, installation time, language, and country. As such, iVMS-4500 version 4.2.0 has been removed from the App Store, it is no longer available for download. **It is imperative that users delete V4.2.0 from their Apple devices.** We have confirmed that versions of iVMS-4500 prior to V4.2.0 are not affected.

To ensure the safety and privacy of our customers, we have created a new version of iVMS-4500, V4.2.1 and it is available for download on App Store now. We warmly recommend users to update or download the latest version iVMS-4500: V4.2.1 immediately in order to avoid possible safety compromise.

We apologize for any inconvenience this may have caused you. The security needs of our customers and end users are of the utmost importance to us. If you have any questions, please don't hesitate to contact our local technical support team, or email at [support@hikvision.com](mailto:support@hikvision.com).

Technical Support Team